

## AUTOMATED SPARE PART IDENTIFICATION

Technical systems, machines and plants perform complex tasks. Their setup is not less complex. This poses challenges for maintenance and customer service, both for operators and manufacturers. Documentation is often incomplete and expert knowledge is indispensable. In addition, a large number of inquiries and spare parts orders are still handled manually. This is inefficient and costs time and money!

### AUTOMATE YOUR CUSTOMER SERVICE & AFTER SALES

DATAbility offers the appropriate support through automation. Based on your images, design data, and information, we provide an automated object identification. In addition to determining the correct spare parts, users are supported by recommendations for action. For example, relevant documentation on the repair as well as direct ordering options and contact points for service and support can be provided on site simply by pushing a button.

#### How simple it works:

- Open the web app
- Activate camera & record parts
- Get precise information
- Make decisions



Our Spare Part Identifier helps you to reduce process times and efforts significantly and to scale your service quality.

Reduce downtime & process times by over 95 % !

### DEMAND-BASED PRICING MODEL

Use the Spare Part Identifier as an app or in your browser - without any additional system. Through suitable interfaces, the solution can be integrated into existing systems (such as SAP, ServiceNow and other). Alternatively, we are pleased to develop a completely new solution for your specific needs. Available either as Software-as-a-Service or on-premise license model: pay only what you need. We tailor our offer to your needs and take your utilization into account.